

Privacy Notice according to Article 13 of Regulation (EU) 2016/679 on the Processing of Personal Data

1. Data Controller

We inform you that, according to Article 13 of Regulation (EU) 2016/679 ("GDPR"), **Grandi Navi Veloci S.p.A.**, can be contacted at the following e-mail address [direzione@pec.gnv.it.](mailto:direzione@pec.gnv.it), may process personal data you provide by the lodge a complaint or subsequently as part of the processing of the complaint itself, as Data Controller (from now on, also "Controller" o "Company").

2. Data Protection Officer

We inform you that the Company has designed a Data Protection Officer ("DPO"), which is available for any information concerning the processing of your personal data and can be reached at the following e-mail address dpo@gnv.it.

3. Categories of personal data processed

The Data Controller processes personal data that may include common data, such as, but not limited to, personal details (name, surname, etc.) and contact details (mobile or landline telephone number, home address, e-mail address, etc.) as well as any other information about you contained in the complaint.

4. Purposes and legal basis of processing

Your personal data will be processed to:

- a. manage your complaint;
- b. satisfy any defensive requirements;
- c. fulfil any other legal obligation whom the Controller is subject.

The legal bases of the processing for the purpose a) is Article 6(1)(b) of the GDPR; for the purpose (b) is Articles 6(1)(f) and 9(2)(f) of the GDPR; finally, for the purpose c) is Article 6(1)(c) of the GDPR.

The provision of your personal data for the above-mentioned purposes is optional but without this it will not be possible to follow up your complaint.

It is, also, possible that the processing of personal data of third parties to which you refer in your complaint. In this cases, We inform you that you would act as autonomous data controller, assuming the obligations and responsibilities of law. In this sense, you confer on this point the widest indemnity with respect to any dispute, claim and/or request for compensation for damages from processing that may be received by the Company from third parties whose personal data have been processed as a result of your spontaneous communication made in violation of the applicable legislation. In any case, If you process personal data of third parties, you must guarantee by now- assuming all related liability - that this particular hypothesis of processing is based on a suitable legal basis, legitimizing the processing itself.

5. Processing of personal data

Your personal data will be processed by electronic, manual and/or telematic supports and/or tools, with logic strictly related to the purpose of processing and in any case ensuring the confidentiality and security of the data and the compliance with specific legal obligations.

6. Recipients of personal data

Your data may be shared with:

1. parties and entities acting as data processors pursuant to Article 28 of the GDPR;
2. staff of the Controller acting as authorized persons pursuant to Articles 29 of the GDPR and *2-quaterdecies* of Legislative Decree 196/2003 ("Privacy Code");
3. subjects, entities or authorities to whom it is mandatory to communicate your personal data in compliance with law or orders of the authorities.

A complete and updated list of the recipients may be requested to the Data Controller by writing at the above indicated addresses.

7. Transfer of personal data outside the EU

The Controller may transfer your personal data to countries in EU or countries extra EU that received an adequacy decision of the EU Commission, or to countries which have not received such an adequacy decision, in accordance with and to the limits pursuant to Articles 44 - 49 GDPR.

8. Data retention

The Data will be stored only for the time necessary for the purposes for which they are collected, respecting the principles of limitation of storage and minimization as per Art. 5(1)(c)(e) of the GDPR. More information may be obtained, upon request, from the Data Controller at the contacts indicated above.

9. Your rights under the GDPR

You have the right to access to your data in any time, according to Articles 15-22 del GDPR. In particular, you will have the right to ask the Company for rectification or erasure or to request the restriction of their processing in the cases provided for by Article 18 GDPR, as well as to obtain your Data in a structured, commonly used and machine-readable format, in the cases provided for by Article 20 GDPR.

You may also object to the processing of your Data according to Art. 21 GDPR, by giving evidence of the reasons for your objection: Data Controller reserves the right to evaluate your request, which will not be accepted if there are legitimate grounds for the processing which override your interests, rights and freedoms.

Requests must be made in writing and sent to the Company at the contact details indicated above.

If you consider that the processing of your personal data performed by the Controller is in conflict with the provisions of the GDPR, you have the right to lodge a complaint with the competent supervisory authority (Garante per la Protezione dei Dati personali), pursuant to art. 77 of the GDPR, or to take legal action pursuant to art. 79 of the GDPR.